



Service Level Benchmarking - General Information of City

S.No	Code	Input Nomenclature	Value	70 Input fields Logic/Remark
		Demographics		
		Persons	58346	input field
1	XA	Population (Census 2011)	%	9.18
2	XB	Decadal Growth Rate of the City	Persons	63700
3	XC	Population (Present Year 2017)	Number	9663
4	XD	Number of Households (Census 2011)	Number	16702
5	XE	Number of Households (Present Year 2017)	Persons	6
6	XF	Family Size (Census 2011)	Persons	4
7	XG	Family Size (Present Year 2017)	Number	6
8	XH	Number of Slums (2011)	Number	5
9	XI	Number of Slums (Present Year 2017)	Number	400
10	XJ	Number of Slum Households (2011)	Number	538
11	XK	Number of Slum Households (Present Year 2017)	Number	4100
12	XL	Number of Properties (2011)	Number	8048
13	XM	Number of Properties (Present Year 2017)	Number	25
14	XN	Number of Election Wards (2011)	Number	25
15	XO	Number of Election Wards (Present Year 2017)	sq.km	24.62
16	XP	Town/City Area (Census 2011)	sq.km	24.62
17	XQ	(Present Year 2017)	Number	2587.33
18	XR	Population Density (Present Year)		
19	X5	Number of Commercial and other establishments (offices, institutions, markets), Hotels and Restaurants (Year 2011)	Number	1834
20	XT	Number of Commercial and other establishments (offices, institutions, markets, Hotels and Restaurants)(Present Year 2017)	Number	1935
		Service Provider Details - Water Supply		
21	XU	Name of Town/City	Sandila	input field
22	XV	Name of the Department/Unit	Nagar Palika Parishad	input field
23	XW	Name of the Head of Department/Unit	Mr. Virendra Pratap Singh	input field
24	XX	Designation of the Department Head	Executive Officer	input field
25	XY	Address	N.P.P. Sandila	input field
26	XZ	Telephone Number	05854-271029	input field
27	YA	Mobile Number	7455857744	input field
28	YB	Fax Number		input field
29	YC	Email	nppsandila.hardoi@gmail.com	input field
30	YD	Website	sandilanpp.in	input field
31	YE	Name of the Contact Person	Mr. Dharmendra Kumar Shah	input field
32	YF	Designation of the contact person	JE (Civil)	input field
33	YG	Address	NPP Sandila	input field
34	YH	Telephone Number	05854-271029	input field
35	YI	Mobile Number	7784087226	input field
36	YJ	Fax Number		input field
37	YK	Email	nppsandila.hardoi@gmail.com	input field
38	YL	Website	sandilanpp.in	input field
		Service Provider Details - Sewerage and Drainage		
39	YM	Name of Town/ City	Sandila	input field
40	YN	Name of the Department/Unit	Nagar Palika Parishad	input field
41	YO	Name of the Head of Department/Unit	Mr. Virendra Pratap Singh	input field
42	YP	Designation of the Department Head	Executive Officer	input field
43	YQ	Address	N.P.P. Sandila	input field
44	YR	Telephone Number	05854-271029	input field
45	YS	Mobile Number	7455857744	input field
46	YT	Fax Number		input field
47	YU	Email	nppsandila.hardoi@gmail.com	input field
48	YV	Website	sandilanpp.in	input field
49	YW	Name of the Contact Person	Mr. Dharmendra Kumar Shah	input field
50	YX	Designation of the contact person	JE (Civil)	input field
51	YY	Address	NPP Sandila	input field
52	YZ	Telephone Number	05854-271029	input field
53	ZA	Mobile Number	7784087226	input field
54	ZB	Fax Number		input field
55	ZC	Email ID	nppsandila.hardoi@gmail.com	input field
56	ZD	Website	sandilanpp.in	input field


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		Service Provider Details - Solid Waste Management		
57	ZE	Name of Town/Utility	Sandila	input field
58	ZF	Name of the Head of the Department	Mr. Virendra Pratap Singh	input field
59	ZG	Designation of the Head of the Department	Executive Officer	input field
60	ZH	Address	Nagar Palika Parishad	input field
61	ZI	Telephone Number	05854-271029	input field
62	ZJ	Mobile Number	7455857744	input field
63	ZK	Fax Number		input field
64	ZL	Email ID	nppsandila.hardoi@gmail.com	input field
65	ZM	Website	sandilanpp.in	input field
66	ZN	Name of the Contact Person	Sunil Yadav	input field
67	ZO	Designation of the Contact Person	J.E. (Jai)	input field
68	ZP	Address	N.P.P. Sandila	input field
69	ZQ	Telephone Number	05854-271029	input field
70	ZR	Mobile Number	9769778306	input field
71	ZS	Fax Number		input field
72	ZT	Email ID	nppsandila.hardoi@gmail.com	input field
73	ZU	Website	sandilanpp.in	input field


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Service Level Benchmarking - Water Supply Data

S.No	Code	Input Nomenclature		Value	Logic/Remark
	I	COVERAGE OF WATER SUPPLY CONNECTIONS	%	21.0	63+14 input fields AU*100/XE
		<i>Water Service Coverage - Number of Connections</i>			
1	AA	Domestic Connections (Metered Functional)	Number	0	Input field
2	AB	Domestic Connections (Metered Non-Functional)	Number	0	Input field
3	AC		Number	3500	Input field
4	AD	Domestic connections (Total)	Number	3500	(AA+AB+AC)
5	AE	Bulk supply Apartments (Metered Functional)	Number		Input field
6	AF	Bulk supply Apartments (Metered Non-Functional)	Number		Input field
7	AG	Bulk supply Apartments (Unmetered)	Number		Input field
8	AH	Bulk supply Apartments (Total)	Number	0	(AE+AF+AG)
9	AI	Bulk supply Layouts/Societies (Metered Functional)	Number		Input field
10	AJ	Bulk supply Layouts/Societies (Metered Non-Functional)	Number		Input field
11	AK	Bulk supply Layouts/societies (Unmetered)	Number		Input field
12	AL	Bulk supply Layouts/Societies (Total)	Number	0	(AI+AJ+AK)
13	AM	Others - Specify (Metered Functional)	Number		Input field
14	AN	Others - Specify (Metered Non-Functional)	Number		Input field
15	AO	Others - Specify (Unmetered)	Number		Input field
16	AP	Others - Specify (Total)	Number	0	(AM+AN+AO)
17	AQ	Total Number of Water Supply Connections	Number	3500	(AD+AH+AL+AP)
		<i>Water Service Coverage - Households Served</i>			
18	AR	Households served by Domestic Connections	Number	3500	Input field
19	AS	Households served by Bulk supply - Apartments	Number		Input field
20	AT	Households served by Bulk supply - Layouts/Societies	Number		Input field
21	AU	Total Households served with Water Supply	Number	3500	AR+AS+AT
		<i>*Households served by own sources such as wells, handpumps shall not be included</i>			
	II	PER CAPITA SUPPLY OF WATER	LPCD	96.55	(BC+BD+BE+BG+BI)*100/WXC
		<i>Water Production Capacity</i>			
22	AV	Installed Capacity of Treatment Plants for Surface Water Sources	MLD	0.00	Input field
23	AW	Volume of water produced through Surface Water Sources	MLD	0.00	Input field
24	AX	Installed Capacity of Treatment Plants for Ground Water Sources	MLD	0.00	Input field
25	AY	Volume of water produced through Ground water (power pumps)	MLD	5.69	Input field
26	AZ	Volume of water produced through any Other Sources	MLD	0.00	Input field
27	BA	Total Installed Capacity	MLD	0.00	AV+AX
28	BB	Total Volume of water produced	MLD	5.69	AW+AY+AZ
		<i>Water Consumption</i>			
29	BC	Volume of water billed from Domestic Connections	MLD	5.35	Input field
30	BD	Volume of water billed from Bulk supply Apartments	MLD	0	Input field
31	BE	Volume of water billed from Bulk supply Layouts/Societies	MLD	0	Input field
32	BF	Volume of water billed from Non domestic Connections	MLD	0	Input field
33	BG	Volume of water billed from Public taps	MLD	0	Input field
34	BH	Volume of water billed from any other sources	MLD	0	Input field
35	BI	Total Volume of water billed	MLD	5.35	BC+BD+BE+BF+BG+BH
36	BJ	Total Volume of water unbilled (free supplies to Public taps)	MLD	0.8	Input field
37	BK	Total Volume of water unbilled (free connections eg. Religious institutions etc)	MLD		Input field
	III	EXTENT OF NON REVENUE WATER (NRW)	%	5.98	(BB-BI)*100/BB
38	BB	Total Volume of Water Produced	MLD	5.69	BB
39	BI	Total Volume of Water Billed	MLD	5.35	BI
	IV	EXTENT OF METERING OF WATER SUPPLY CONNECTIONS	%		(BL+BP+BT)*100/BU
40	BL	Non domestic incl. commercial/Indus/Instl. (Metered Functional)	Number	0	Input field
41	BM	Non domestic incl. commercial/Indus/Instl. (Metered Non-Functional)	Number	0	Input field
42	BN	Non domestic incl. commercial/Indus/Instl. (Unmetered)	Number	0	Input field
43	BO	Non domestic incl. commercial/Indus/Instl. (Total)	Number	0	BL+BM+BN
44	BP	Public taps (Metered Functional)	Number	0	Input field
45	BQ	Public taps (Metered Non-Functional)	Number	0	Input field
46	BR	Public taps (Unmetered)	Number	90	Input field
47	BS	Public Taps (Total)	Number	90	BP+BQ+BR
48	BT	Total number of metered and functional connections (domestic, bulk supply, others)	Number	0	AA+AE+AI+AM
49	BU	Total number of Water Supply Connections	Number	3590	AQ+BO+BS
	IV	CONTINUITY OF WATER SUPPLY	Hours per Day	8.00	(BW*BV/30)
		<i>Water Supply Frequency</i>			
50	BV	Days of supply per month	Number	30	Input field
51	BW	Average duration of each supply	Hours	8	Input field



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V		EFFICIENCY OF REDRESSAL OF COMPLAINTS	%	80.0	(BY*100/BX)
<i>Consumer Services</i>					
52	BX	Complaints received during the year	Number	80	Input field
53	BY	Complaints resolved within 24 hours during the year	Number	64	Input field
VI		QUALITY OF WATER SUPPLIED		100.00	(CQ*100/CP)
<i>Treated Water Quality Surveillance</i>					
Residual Chlorine - No. of Samples taken at the outlet of Water Treatment Plant (in a year)					
54	CA		Number	0	Input field
55	CB	Residual Chlorine - No. of Samples taken at intermediate points (in a year)	Number	12	Input field
56	CC	Residual Chlorine - No. of Samples taken at consumer end (in a year)	Number	12	Input field
57	CD	Total Samples taken for Residual Chlorine tests	Number	24	CA+CB+CC
58	CE	Number of Samples Passed	Number	24	Input field
59	CF	Physical/Chemical - No. of Samples taken at the outlet of Water Treatment Plant (in a year)	Number	0	Input field
60	CG	Physical/Chemical - No. of Samples taken at intermediate points (in a year)	Number	0	Input field
61	CH	Physical/Chemical - No. of Samples taken at consumer end (in a year)	Number	0	Input field
62	CI	Total Samples taken for Physical and Chemical tests	Number	0	CF+CG+CH
63	CJ	Number of Samples Passed	Number	0	Input field
64	CK	Bacteriological - No. of Samples taken at the outlet of Water Treatment Plant (in a year)	Number	0	Input field
65	CL	Bacteriological - No. of Samples taken at intermediate points (in a year)	Number	6	Input field
66	CM	Bacteriological - No. of Samples taken at consumer end (in a year)	Number	6	Input field
67	CN	Total Samples taken for Bacteriological tests	Number	12	CK+CL+CM
68	CO	Number of Samples Passed	Number	12	Input field
69	CP	Total Number of Samples taken for all types of tests	Number	36	CD+CI+CN
70	CQ	Total Tests Passed	Number	36	CE+CJ+CO
VII		COST RECOVERY IN WATER SUPPLY SERVICES	%	43.03	(DD*100/CY)
<i>Financial Information - Operating Expenses</i>					
71	CR	Regular Staff and administration	Rs. Lakhs	35.00	Input field
72	CS	Outsourced/Contract Staff Costs	Rs. Lakhs	5.39	Input field
73	CT	Electricity Charges/Fuel Costs	Rs. Lakhs	21.00	Input field
74	CU	Chemical Costs	Rs. Lakhs	2.00	Input field
75	CV	Repairs/Maintenance Costs	Rs. Lakhs	4.00	Input field
76	CW	Bulk (Raw/Treated) Water Charges	Rs. Lakhs	0.00	Input field
77	CX	Other Costs	Rs. Lakhs	0.00	Input field
78	CY	Total Operating Expenditure	Rs. Lakhs	67.39	CR+CS+CT+CU+CV+CW+CX
<i>Financial Information - Operating Revenues</i>					
79	CZ	Arrears at the beginning of previous year			
80	DA	Revenue demand from user charges	Rs. Lakhs	21.15	Input field
81	DB	Revenue demand from tax/cess - Water Service only	Rs. Lakhs	0.00	Input field
82	DC	Revenue demand from other revenues (eg. connection costs/Donations etc)	Rs. Lakhs	29.00	Input field
83	DD	Total Revenue Demand for previous year	Rs. Lakhs	29.00	DA+DB+DC
VIII		COLLECTION EFFICIENCY OF WATER SUPPLY RELATED CHARGES	%	73.45	(DF*100/DD)
84	DD	Total Revenue Demand for previous year (from user charges, taxes etc)	Rs. Lakhs	29.00	DD
85	DE	Collection against arrears	Rs. Lakhs	7.77	Input field
86	DF	Collection against the current demand of previous year	Rs. Lakhs	21.30	Input field
Additional Information (Optional)					
<i>Staff Information</i>					
91	EA	Senior Management (Sanctioned)	Number	0	Input field
92	EB	Senior Management (Working)	Number	0	Input field
93	EC	Engineers (Sanctioned)	Number	0	Input field
94	ED	Engineers (Working)	Number	0	Input field
95	EE	Clerks/Accountants (Sanctioned)	Number	1	Input field
96	EF	Clerks/Accountants (Working)	Number	0	Input field
97	EG	Work Inspectors/Meter Readers (Sanctioned)	Number	2	Input field
98	EH	Work Inspectors/Meter Readers (Working)	Number	0	Input field
99	EI	Electricians/Fitters (Sanctioned)	Number	1	Input field
100	EJ	Electricians/Fitters (Working)	Number	1	Input field
101	EK	Lines men/plumbers (Sanctioned)	Number	5	Input field
102	EL	Lines men/plumbers (Working)	Number	0	Input field
103	EM	Labourers (Sanctioned)	Number	8	Input field
104	EN	Labourers (Working)	Number	8	Input field
105	EO	Total (Sanctioned)	Number	17	EA+EC+EE+EG+EI+EK+EM
106	EP	Total (Working)	Number	9	EB+ED+EF+EH+EJ+EL+EN
<i>WATER SUPPLY INDICATOR VALUES</i>					
Indicator					
1		Coverage of water supply connections	Unit	Value	Reliability
2		Per capita available of water at consumer end	%	21.0	
3		Extent of metering of water connections	Lpcd	96.5	
4		Extent of Non Revenue Water	%	0.0	
5		Continuity of water supply	%	6.0	
6		Efficiency in redressal of customer complaints	Hours/Day	8.0	
7		Quality of water supplied	%	80.0	
8		Cost recovery in water supply services	%	100.0	
9		Efficiency in collection of water supply related charges	%	43.0	

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Service Level Benchmarking - Sewerage and Drainage

S.No	Code	Input Nomenclature		Value	Logic/Remark
	I	COVERAGE OF TOILETS	%	99.9	31+26 input fields (FC*100/XM)
		<i>Sanitation Coverage</i>			
1	XM	Total Number of Properties in the City	Number	8048	XM
2	FA	Properties with toilets	Number	8041	Input field
3	FB	Households dependent on functional community toilets	Number	2	Input field
4	FC	Total Number of Properties with access to toilets	Number	8043	FA+FB
	II	COVERAGE OF SEWAGE NETWORK SERVICES	%	0	(FD*100/XM)
5	XM	Total Number of Properties in the City	Number	8048	XM
6	FD	Properties with sewer connections	Number		Input field
7	FE	Properties with onsite sanitary disposal	Number		Input field
	III	COLLECTION EFFICIENCY OF SEWAGE NETWORK	%	0	(FX*100/FW)
		<i>Waste Water Production - Volume of Water Consumed and Waste Water Generated</i>			
8	FF	Volume of water consumed and billed from Domestic Connections	MLD	5.35	BC
9	FG	Volume of water consumed and billed from Bulk supply - Apartments	MLD	0	BD
10	FH	Volume of water consumed and billed from Bulk supply - Layouts/Societies	MLD	0	BE
11	FI	Volume of water consumed and billed from Non domestic Connections	MLD	0	BF
12	FJ	Volume of water consumed (both billed and unbilled) from Public taps	MLD	0	BG+BJ
13	FK	Volume of water from free supplies (other connections)	MLD	0	BK
14	FL	Volume of water consumed and billed from any other ULB sources	MLD	0	BH
15	FM	Volume of water consumed from any Non ULB water sources	MLD		Input field
16	FN	Total Water Consumption (billed and unbilled) from ULB and Non ULB sources)	MLD		
17	FO	Volume of waste water generated from Domestic Water Consumption	MLD	5.35	FF+FG+FH+FI+FJ+FK+FL+FM
18	FP	Volume of waste water generated from Bulk Supply - Apartments	MLD	4.28	0.80*FF
19	FQ	Volume of waste water generated from Bulk Supply - Layouts/Societies	MLD	0	0.80*FG
20	FR	Volume of waste water generated from Non Domestic Water Consumption	MLD	0	0.80*FH
21	FS	Volume of waste water generated from Public Tap Water Consumption	MLD	0	0.80*FI
22	FT	Volume of waste water generated from free supplies (other connections)	MLD	0	0.80*FJ
23	FU	Volume of waste water generated from other ULB source water consumption	MLD	0	0.80*FK
24	FV	Volume of waste water generated from Non ULB source Water consumption	MLD	0	0.80*FL
25	FW	Total Waste Water Generated	MLD	4.28	FO+FP+FQ+FR+FS+FT+FU+FV
		<i>Waste Water Collection and Treatment</i>			
26	FX	Volume of sewage actually treated at the Primary Treatment Plant			
27	FY	Volume of sewage actually treated at Secondary Treatment Plant	MLD		Input field
28	FZ	Total Volume of Waste Water collected and Treated at Sewage Treatment Plants	MLD	0	Input field FX+FY
	IV	ADEQUACY OF SEWAGE TREATMENT CAPACITY	%	0	(GB*100/FW)
29	GA	Installed Capacity of Primary Treatment Plant	MLD		Input field
30	GB	Installed Capacity of Secondary Treatment Plant	MLD		Input field
31	GC	Total Installed Capacity (Primary + Secondary Treatment)	MLD		Input field
32	FW	Total Waste Water Generated	MLD	4.28	GA+GB FW
	V	EXTENT OF REUSE AND RECYCLING OF SEWAGE	%	#DIV/0!	(GD*100/FY)
33	FY	Volume of sewage actually treated at Secondary Treatment Plant	MLD	0	FZ
34	GD	Volume of treated waste water reused after Secondary Treatment	MLD		Input field
	VI	QUALITY OF SEWAGE TREATMENT	%	#DIV/0!	(GF*100/GE)
		<i>Discharge Compliance after Secondary Treatment of Sewage</i>			
35	GE	Number of Treated Effluent Samples Tested in the previous year	Number	0	Input field
36	GF	Number of Treated Effluent Samples Passed in the previous year	Number	0	Input field
	VII	EFFICIENCY IN REDRESSAL OF CUSTOMER COMPLAINTS	%	#DIV/0!	(GH*100/GG)
		<i>Consumer Services</i>			
37	GG	Sewage related Complaints received during the year	Number	0	Input field
38	GH	Sewage related Complaints resolved within 24 hours during the year	Number	0	Input field
	VIII	EXTENT OF COST RECOVERY IN SEWAGE MANAGEMENT	%	#DIV/0!	(GU*100/GP)
		<i>Financial Information - Annual Operating Expenses</i>			
39	GI	Regular Staff and Administration	Rs. Lakhs	0.00	Input field
40	GJ	Outsourced /Contract Staff Costs	Rs. Lakhs	0.00	Input field
41	GK	Electricity Charges /Fuel Costs	Rs. Lakhs	0.00	Input field
42	GL	Chemicals Costs	Rs. Lakhs	0.00	Input field
43	GM	Repairs/Maintenance Costs	Rs. Lakhs	0.00	Input field
44	GN	Contractor Costs for O&M	Rs. Lakhs	0.00	Input field
45	GO	Others (Specify)	Rs. Lakhs	0.00	Input field
46	GP	Total Annual Operating Expenses	Rs. Lakhs	0.00	GI+GJ+GK+GL+GM+GN+GO
		<i>Financial Information - Annual Operating Revenues</i>			
47	GQ	Errors at the beginning of previous year	Rs. Lakhs	0.00	Input field
48	GR	Revenue demand from user charges - sewerage only	Rs. Lakhs	0.00	Input field
49	GS	Revenue demand from tax/cess - sewerage only	Rs. Lakhs	0.00	Input field
50	GT	Revenue demand from other sources (eg. connection costs/donations etc.)	Rs. Lakhs	0.00	Input field
51	GU	Total Revenue Demand of the previous year (Current Demand of previous year)	Rs. Lakhs	0.00	GR+GS+GT
	IX	EFFICIENCY IN COLLECTION OF SEWAGE CHARGES	%	#DIV/0!	(GW*100/GU)
52	GU	Total Revenue Demand of the previous year (Current Demand of previous year)	Rs. Lakhs	0.00	GU
53	GV	Collection against errors	Rs. Lakhs	0.00	Input field
54	GW	Collection against current demand	Rs. Lakhs	0.00	Input field


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Additional Information (Optional)					
Staff Information					
55	HA	Senior Management (Sanctioned)	Number	0	Input field
56	HB	Senior Management (Working)	Number	0	Input field
57	HC	Engineers (Sanctioned)	Number	0	Input field
58	HD	Engineers (Working)	Number	0	Input field
59	HE	Clerks/Accountants (Sanctioned)	Number	0	Input field
60	HF	Clerks/Accountants (Working)	Number	0	Input field
61	HG	Labourers/Cleaners (Sanctioned)	Number	0	Input field
62	HH	Labourers/Cleaners (Working)	Number	0	Input field
63	HI	Total (Sanctioned)	Number	0	Input field
64	HJ	Total (Working)	Number	0	
Septage Management					
65	HL	Does the ULB practice septage management	Yes/No		Input field
66	HM	Septage sucking machines available within ULB	Number	1	Input field
67	HN	Private Septage machines licenced by ULB	Number	0	Input field
Connection Costs for Sewerage Connections					
68	HO	Residential - General	Rs	0	Input field
69	HP	Residential - Urban Poor	Rs	0	Input field
70	HQ	Institutional	Rs	0	Input field
71	HR	Commercial	Rs	0	Input field
72	HS	Industrial	Rs	0	Input field
Sewerage Tariff Structure - Flat Rate Tariff					
73	HT	Residential - General		0	
74	HU	Residential - Urban Poor	Rs./Month	0	Input field
75	HV	Institutional	Rs./Month	0	Input field
76	HW	Commercial	Rs./Month	0	Input field
77	HX	Industrial	Rs./Month	0	Input field
Sewerage Tariff Structure - Volumetric Tariff					
78	HY	Residential - General		0	
79	HZ	Residential - Urban Poor	Rs./KL	0	Input field
80	IA	Institutional	Rs./KL	0	Input field
81	IB	Commercial	Rs./KL	0	Input field
82	IC	Industrial	Rs./KL	0	Input field
Storm Water Drainage Data					
COVERAGE OF STORM WATER DRAINAGE NETWORK					
83	ID	Total Length of Road Network	%	13.00	IE*100/ID
84	IE	Total Length of Pucca covered drains	Kilometers	52	Input field
			Kilometers	6.76	Input field
INCIDENCE OF WATER LOGGING/FLOODING					
85	IF	Number of Flood Prone Points in the city	Number	0	IF*IG
86	IG	Average Frequency of Flooding	Number	0	Input field
			Number	0	Input field
SEWERAGE SERVICE INDICATOR VALUES					
S.No.	Indicator		Unit	Value	Reliability
1	Coverage of Toilets		%	99.9	
2	Coverage of wastewater network services		%	0.0	
3	Collection efficiency of wastewater networks		%	0.0	
4	Adequacy of wastewater treatment capacity		%	0.0	
5	Extent of reuse and recycling of treated wastewater		%	#DIV/0!	
6	Quality of wastewater treatment		%	#DIV/0!	
7	Efficiency in redressal of customer complaints		%	#DIV/0!	
8	Extent of cost recovery in wastewater management		%	#DIV/0!	
9	Efficiency in collection of sewerage charges		%	#DIV/0!	
STORM WATER DRAINAGE SERVICE INDICATOR VALUES					
S.No.	Indicator		Unit	Value	Reliability
1	Coverage of Storm Water Drainage Network		%	13	
2	Incidence of water logging/flooding		Number	0	


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